# EQUALLOGIC

# Dell EqualLogic Multipathing Extension Module

Installation and User Guide

Version 1.1

For vSphere Version 5.0

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# 1 Overview

VMware vSphere provides the Pluggable Storage Architecture (PSA), which enables you to configure multipathing for high availability and increased performance. The modular design of the architecture accepts third-party multipathing plugins that enable enhanced functionality specific to storage device models.

The EqualLogic Multipathing Extension Module (MEM) provides the following enhancements to the existing VMware multipathing functionality:

- Automatic connection management
- Automatic load balancing across multiple active paths
- Increased bandwidth
- Reduced network latency

## EqualLogic MEM Architecture

The EqualLogic Multipathing Extension Module consists of:

- The EqualLogic kernel mode Path Selection Plugin (PSP) driver—A kernel mode plugin that is used by the VMware Native Multipathing Plugin (NMP) to select the best path for each I/O to EqualLogic storage devices.
- The EqualLogic Host Connection Manager (EHCM)— A user mode process that runs in a CIM provider and manages the iSCSI sessions to EqualLogic storage devices.

The PSP provides load balancing capabilities that enable you to maximize I/O throughput. The PSP uses its knowledge of the distributed nature of volumes on the PS Series group to route each I/O packet on the optimal path to the volume.

EHCM simplifies management by creating the appropriate number of sessions to an EqualLogic volume. The number of paths created by EHCM depends on the topology of your SAN and the MPIO settings on the VMware ESXi host. Every volume is distributed across one or more members in the PS Series group. The portion of a volume that is located on a single member is referred to as a volume slice. The default EHCM behavior is to create two sessions per volume slice, with a maximum of six sessions per volume. However, you can alter this behavior (see *EHCM Configuration File on page 15*).

When you use the EqualLogic MEM, EHCM distributes iSCSI sessions across all configured adapters and PS Series group Ethernet ports. EHCM does not establish entirely redundant paths (iSCSI sessions that have identical server and array endpoints). Therefore, in configurations that have limited numbers of VMware ESXi and array Ethernet ports, the actual number of sessions created may be less than you specify for the configuration. EHCM monitors the topology of the SAN. If you change the configuration by modifying the number of Ethernet interfaces, or by moving a PS Series volume, or if there is a network outage that affects some of the iSCSI sessions, EHCM automatically reconfigures the iSCSI sessions.

## EqualLogic MEM Configuration Model

Figure 1 shows the logical path configuration used by the EqualLogic MEM.





Table 1 describes the components shown in this figure.

Table 1: Equal	Logic MEM	<b>Logical Path</b>	Configuration	Details
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Callout	Description
1	VMware virtual machines with guest operating system
2	Virtual machine disk format (VMDK)
3	Raw device mapping (RDM) disk
4	VMware file system (VMFS)
5	CIM provider, which hosts EqualLogic Host Connection Management
6	EqualLogic Routed PSP
7	VMware native multipathing, hosting the PSP driver
8	VMkernel, the ESX hypervisor, including network and storage stacks
9	Host Bus Adapter (HBA) or software initiator
10	Network
11	PS Series group members

## **Related Documentation**

It is beyond the scope of this document to provide VMware conceptual information or detailed instructions on configuring VMware vSphere. See the following related documentation.

### **VMware Documentation**

See the VMware documentation web site:

http://www.vmware.com/support/pubs/

Specifically, refer to the following documents:

- Installing and Administering vSphere Update Manager
- vSphere Installation and Setup Guide
- iSCSI SAN Configuration Guide

## **Dell EqualLogic Tech Report**

For information about the benefits of the Dell Multipathing Extension Module, see the Dell EqualLogic technical report number 1074, entitled *Configuring and Installing the EqualLogic Multipathing Extension Module for VMware vSphere 5.0 and PS Series SANs.* 

This report is available in the Tech Reports section under Resources on the Dell EqualLogic customer support site.

## 2 Installing the EqualLogic MEM

Installation topics for the EqualLogic Multipathing Extension Module include the following:

- Obtaining the EqualLogic Multipathing Extension Module on page 5
- Software iSCSI Configuration Requirements on page 5
- Using the Setup Script for Network Configuration on page 7
- Configuring Your Network for the MEM Plugin on page 7
- Installation Considerations on page 9
- Tasks Performed During the Installation Process on page 1
- Installing Or Upgrading the EqualLogic MEM On Your VMware ESXi Host on page 9
- Removing the EqualLogic Plugin on page 11
- Verifying the Installation on page 11
- Enabling and Disabling the EqualLogic Plugin on page 12
- Using the EqualLogic MEM With AutoDeploy on page 12

See the *Dell EqualLogic Multipathing Extension Module Release Notes* for installation requirements and information, including:

- Minimum software and firmware prerequisites
- Unsupported VMware environments
- Notes about using the EqualLogic plugin with HBAs

## **Obtaining the EqualLogic Multipathing Extension Module**

The EqualLogic MEM is available from the Technical Support website, packaged as a zip file. The zip file has the following contents:

- setup.pl—A configuration script. To use this script, copy it to a vSphere CLI or vSphere Management Assistant (vMA) v.5.0.
- dell-eql-mem-<version>.zip—The offline VMware Infrastructure Bundle (VIB) to be installed on an ESX server. This bundle should not be unzipped, as the installation tools expect it in .zip format. This bundle can be installed through vCenter Update Manager or from a vMA with the ESX CLI command esxcli software vib install.

## Software iSCSI Configuration Requirements

Before you can use the EqualLogic MEM, you must configure VMware ESX iSCSI networking on your server. You must ensure that you complete the configuration tasks identified in Table 2.

EqualLogic has provided a configuration tool to automate this process. See *Configuring Your Network for the MEM Plugin on page 7.* 

Task	Action	Description
1	Create a vSwitch	Create a vSwitch to use for iSCSI traffic. Assign physical NICs that will be used for iSCSI traffic to this vSwitch.
2	Enable jumbo frames	If you intend to use jumbo frames, you must enable them for each vSwitch and each VMkernel port (virtual network interface that is used by the VMkernel) interface. You must use the command line to create a VMkernel port with jumbo frames enabled. You can verify that jumbo frames are enabled on the vSwitch and VMkernel ports by using the commands <code>esxcfg-vswitch -1</code> and <code>esxcfg-vmknic -1</code> .
		Before enabling Jumbo Frames, check with your hardware vendors to ensure your physical network adapter and other network equipment support Jumbo Frames.
3	Decide on VMkernel ports	For MPIO, the iSCSI daemon uses the VMkernel ports. You can have ports on multiple vSwitches, but each port must be mapped to a single uplink.
4	Create VMkernel ports	Create VMkernel ports for the iSCSI daemon to use. You should create one VMkernel port per physical NIC that will be used for iSCSI multipathing. If you have multiple VMkernel ports sharing the same uplink, only one of them will be used by EHCM, and the excess VMkernel ports will be ignored.
5	Remove extra uplinks	You can use multiple NICs per vSwitch, but each VMkernel port must be mapped to a single uplink (physical NIC). You can verify this by using the command esxcfg-vswitch -1, and you can remove extra uplinks with the esxcfg-vswitch -N command.
6	Enable VMware iSCSI Initiator	Enable VMware iSCSI Initiator. You must add the PS Series group address to the iSCSI Initiator discovery list.
7	Bind the VMkernel ports	You must bind the VMkernel ports to the iSCSI daemon with the esxcli iscsi networkportal add command. It is necessary to rescan for storage devices after you bind VMkernel ports to the iSCSI daemon.

Table 2: Software	e iSCSI	Configuration	Requirements
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See the *Setting Up Software iSCSI Initiators* section in the *iSCSI SAN Configuration Guide*. The VMware vSphere ESX 5.0 documentation is available at this website: http://www.vmware.com/support/pubs **Note:** See the PS Series documentation for group limits on total iSCSI sessions. It may be necessary to reduce the number of sessions created per volume in large configuration.

## Using the Setup Script for Network Configuration

The Dell EqualLogic installation script setup.pl can be used for network configuration operations.

#### Prerequisites for setup.pl Script

The setup.pl script is designed to be run from the VMware Management Assistant (vMA) virtual appliance. It can also be run from a Linux or Windows host that has the vSphere CLI 5.0 installed. Older versions of the vSphere CLI are not supported.

**Note:** Dell recommends that you configure vi-fastpass on the vMA. Once vi-fastpass is configured, it is not necessary to specify the username and password when running the setup script, though it is still necessary to identify the ESX server. See the *vSphere Management Assistant Guide*, available from VMware, for more details on configuring vi-fastpass authentication.

Table 3 describes the setup.pl script parameters that are common to multiple operations.

Parameter	Description
server	ESX/ESXi host or vCenter server on which to run the command.
username	Administrative user account on host. Not necessary if running on a VMA with vi-fastpass configured.
password	Password for administrative account on host. Not necessary if running on a VMA with vi-fastpass configured. To install on an ESXi host, it must be configured with an administrative password.
vihost	ESX/ESXi host. This parameter is required ifserver refers to a vCenter server.
viusername	Administrative user account for the vihost. Not necessary if running on a vMA with vi-fastpass configured.
vipassword	Password for administrative account for the vihost. Not necessary if running on a vMA with vi-fastpass configured.
chapuser	CHAP user name to be used for connecting volumes on the PS Series group IP.
chapsecret	CHAP secret to be used for connecting volumes on the PS Series group IP.

Table 3: Commonly Used Parameters with the setup.pl Script

## **Configuring Your Network for the MEM Plugin**

Use the following syntax to configure your network for the EqualLogic MEM plugin:

setup.pl --configure --server="hostname" [--username="username"]
[--password=password] --nics=NIC1,NIC2,... --ips=IP1,IP2,...

[--vswitch=vswitchname] [--mtu=mtu] [--vmkernel=vmkernel\_prefix ] [--netmask=subnet\_mask] [--enableswiscsi] [--nohwiscsi] [--groupid=PS group IP] [--vds] [--logfile] [--heartbeat]

Table 4 describes the configuration parameters.

Parameter	Description	Default
nics	Comma separated list of vmnics to use for multipathing.	none
ips	Comma separated list of IP addresses to assign to VMkernel ports used for multipathing.	none
vswitch	Name of vSwitch to create. Will use existing vSwitch if one is found.	vSwitchISCSI
mtu	MTU to use for VMkernel ports and vSwitch used for multipathing.	1500
vmkernel	Prefix to use for VMkernel ports created for multipathing.	iSCSI
netmask	Subnet mask used for VMkernel ports created for multipathing.	255.255.255.0
enableswiscsi	Enable the VMware software iSCSI initiator if not already enabled.	not set
nohwiscsi	Ignore any supported hardware adapters, and use only the VMware software iSCSI initiator. If the configuration script detects both software and hardware initiators, it will use the hardware initiator by default unless this flag is set.	not set
groupip	Sets the specified IP address as a Send Targets discovery address for all iSCSI initiators that were used to bind vmknics.	none
vds	Use a vNetwork Distributed Switch instead of a standard vSwitch.	not set
logfile	Specify a file to use ro record a log of network configuration actions.	setup.log
heartbeat	IP address to use for a highly available VMkernel port on the iSCSI subnet. This VMkernel port will be configured to use all physical NICs on the vSwitch, so it will remain online in the event of a single NIC failure.	none

#### Table 4: Parameters for Configuration

**Note:** The --configure operation can be run in an interactive mode by specifying only the server name parameter. The script then interactively asks the user a series of questions to gather the necessary information for network configuration. For example:

setup.pl --configure --server=192.168.XXXX.XXX

## Installation Considerations

- Installation of the EqualLogic MEM requires you to put the ESXi host in maintenance mode using VMware management tools.
- Configuration through the setup.pl script requires connecting directly to the ESXi host. For ESXi hosts this requires you to disable lockdown mode.
- Because installation requires putting the ESXi host in maintenance mode, it is not possible to perform the installation from a vCenter Server, vCenter Update Manager, or VMware Management Assistant that is running as a VM on the ESXi host. The VMs must first be migrated to another ESXi host so they can continue running during the installation.
- For a clean installation of MEM on ESXi, you do not need to reboot ESXi. However, if you upgrade or uninstall MEM, you must reboot the ESXi host for the changes to take effect.

## Installing Or Upgrading the EqualLogic MEM On Your VMware ESXi Host

The EqualLogic MEM is packaged as a VMware Infrastructure Bundle (VIB). There are two methods for installing this VIB, as described in Table 5.

Method	Description	Refer To
VMware Update Manager (vUM)	Load the VIB using the Import Patch option.	Installing the MEM Using vCenter Update Manager on page 10
ESX CLI install command from vSphere	Use the esxcli software vib install command.	Installing the MEM Plugin Using the ESX CLI on page 10

#### **Table 5: Installation Methods**

**Note:** You are required to put the VMware ESXi host in maintenance mode when installing the EqualLogic MEM, unless performing an operation that requires a reboot, such as an upgrade install. vCenter Update Manager automatically puts the ESXi host in maintenance mode as part of the installation process.

For network configuration, see *Configuring Your Network for the MEM Plugin on page 7*. To modify the EHCM configuration, see *Chapter 3, Configuring the EqualLogic MEM*. For instructions on uninstallation, see *Removing the EqualLogic Plugin on page 11*.

## **Tasks Performed During the Installation Process**

The installation of the EqualLogic MEM performs the following tasks:

- Registers the PSP.
- Configures EHCM to automatically start when VMware ESX is booted.
- Sets the EqualLogic PSP as the active PSP for all VMware EQLOGIC iSCSI disk devices.

• Sets the EqualLogic PSP as the default for any new VMware EQLOGIC iscsI disk devices.

#### Installing the MEM Using vCenter Update Manager

Use the following steps to install the MEM using the vSphere Update Manager (vUM):

- 1. Install and configure vUM, according to VMware instructions.
- 2. Import the MEM offline bundle into the vUM package repository by selecting the "Import Patches" option and browsing to the dell-eql-mem-<version>.zip.
- 3. Create a baseline containing the MEM bundle. Be sure to choose a "Host Extension" type for the baseline.
- 4. Optionally add the new baseline to a baseline group.
- 5. Attach the baseline or baseline group to one or more hosts.
- 6. Scan and remediate to install the MEM on the desired hosts. Update Manager will put the hosts in maintenance mode and reboot if necessary as part of the installation process.

For complete instructions on using vSphere Update Manager, see the *Installing and Administering VMware vSphere Update Manager* documentation available from VMware.

Note: When importing the patch, be sure to import it as a third-party host extension.

#### Installing the MEM Plugin Using the ESX CLI

Use the following ESX CLI command syntax to install the EqualLogic MEM plugin:

esxcli --server="hostname" software vib install -d bundle

The -d parameter specifies the path to the offline bundle file containing multipathing plugin (dell-eql-mem-<version>.zip).

**Note:** To install the offline bundle, you must first copy it to a location that is accessible from the ESXi host. The install command can then be run from any esxcli client, giving the full path to the bundle on the host.

For example, if you upload the bundle to a datastore named "datastore1," it can then be installed with the following command:

```
C:\>esxcli --server 192.168.XXX.XXX software vib install --depot /vmfs/
volumes/datastore1/dell-eql-mem-1.1.0.202245.zip
Enter username: root
Enter password:
Installation Result
Message: Operation finished successfully.
Reboot Required: false
```

```
VIBs Installed: Dell_bootbank_dell-eql-host-connection-mgr_1.1.0-202245,Dell_
bootbank_dell-eql-hostprofile_1.0.9-202245, Dell_bootbank_dell-eql-routed-psp_
1.1.0-202245
VIBs Removed:
VIBs Skipped:
```

Notes: This bundle should not be unzipped, as the installation tools expect it in .zip format.

Make sure that the path to the bundle you specify is relative to the the ESXi host.

#### Removing the EqualLogic Plugin

Use the following ESX CLI command syntax to remove the EqualLogic plugin vibs:

esxcli --server="hostname" software vib remove -n [bundle]

For example:

#### # esxcli software vib list|grep dell

Name	Version	Vendor	Acceptance Level	Install Date
dell-eql-host-connection-mgr	1.0.9-191260	Dell	VMwareCertified	2011-09-21
dell-eql-hostprofile	1.0.9-191260	Dell	VMwareCertified	2011-09-21
dell-eql-routed-psp	1.0.9-191260	Dell	VMwareCertified	2011-09-21

To remove the MEM, you must specify all the vibs on the command line:

```
# esxcli software vib remove -n dell-eql-host-connection-mgr
-n dell-eql-hostprofile -n dell-eql-routed-psp
```

```
Enter username: root
```

```
Enter password:
```

Removal Result

Message: The update completed successfully, but the system needs to be rebooted for the changes to be effective.

Reboot Required: true

VIBs Installed:

VIBs Removed: Dell\_bootbank\_dell-eql-host-connection-mgr\_1.0.9-202245, Dell\_bootbank\_delleql-hostprofile\_1.0.9-202245, Dell\_bootbank\_dell-eql-routed-psp\_1.0.9-202245

## Verifying the Installation

To verify that the installation was successful, use the setup.pl --query command.

For example:

```
$ ./setup.pl --server=192.168.XX.XXX --query
Found Dell EqualLogic multipathing package installed: DELL-eql-mem-1.0.0.111844
Default PSP for EqualLogic devices is DELL_PSP_EQL_ROUTED
No supported iSCSI adapters found.
```

## Enabling and Disabling the EqualLogic Plugin

Use the setup.pl script to enable and disable the EqualLogic MEM plug-in.

#### Enabling the EqualLogic Plugin

Enabling the plugin sets the PSP as the active PSP for all existing EqualLogic disk devices, and sets it as the default PSP for all new EqualLogic disk devices. Use the following syntax to enable the EqualLogic MEM plugin:

setup.pl --disable --server="hostname" [--username=username] [--password=password]

The plugin is automatically enabled when it is installed.

#### Disabling the EqualLogic Plugin

Disabling the plugin sets VMW\_PSP\_FIXED as the active PSP for all existing EqualLogic disk devices, and sets it as the default PSP for all new EqualLogic disk devices.

Use the following syntax to disable the EqualLogic MEM plugin:

```
setup.pl --enable --server="hostname" [--username=username] [--password=password]
```

## Using the EqualLogic MEM With AutoDeploy

The Dell EqualLogic MEM supports the new AutoDeploy feature in ESX 5 that allows building images for automatically deploying ESX hosts. In order to add the MEM to the boot image you must perform the following additional steps while preparing the image profile using the PowerCLI:

1. Import the MEM offline bundle using the Add-EsxSoftwareDepot command. For example,

Add-EsxSoftwareDepot <depot>.zip

2. Add the three VIBs in the MEM to the image profile. For example:

```
Add-EsxSoftwarePackage -imageprofile <name> -SoftwarePackage dell-eql-routed-psp
Add-EsxSoftwarePackage -imageprofile <name> -SoftwarePackage dell-eql-host-con-
nection-mgr
Add-EsxSoftwarePackage -imageprofile <name> -SoftwarePackage dell-eql-hostprofile
```

See the *vSphere Installation and Setup* documentation available from VMware for more information about AutoDeploy.

# **3** Configuring the EqualLogic MEM

## **EHCM** Configuration

The runtime behavior of EHCM is controlled by several configuration values. Table 6 describes these configuration values.

Value	Default	Maximim	Minimum	Description
TotalSessions	512	1024	64	Maximum total sessions created to all EqualLogic volumes. You can lower this limit in large configurations to keep the session count within VMware ESX and PS group limits.
VolumeSessions	6	12	1	Maximum number of sessions created to each EqualLogic volume. You can lower this limit in large configurations to keep the session count within VMware ESX and PS group limits.
MemberSessions	2	4	1	Maximum number of sessions created to each volume slice (portion of a volume on a single member).
MinAdapterSpeed	1000	10000	10	Minimum adapter speed (in Mb/s) used for MPIO sessions.

**Table 6: EHCM Configuration Parameters** 

When determining how many sessions to create to a volume, EHCM chooses a value that meets all constraints specified by the totalsessions, volumesessions and membersessions values.

See the PS Series documentation for group limits on total iSCSI sessions. It may be necessary to reduce the number of sessions created per volume in large configurations.

## **EHCM Configuration File**

The configuration file, located on the ESX host at /etc/cim/dell/ehcmd.conf, stores the configuration parameters.

The preferred method of making changes is through the esxcli command esxcli equallogic param set, but this file can also be edited directly.

Each line in the file uses the format param=<value>. Table 6 shows available options and their values.

## EqualLogic MEM Configuration Using ESX CLI Commands

You can use the ESX CLI to configure and inspect the EqualLogic MEM.

For a full description of the ESX CLI commands, see the VMware documentation.

### **Viewing Configuration Values**

To view the current configuration parameters, use the following ESX CLI command syntax:

```
esxcli equallogic param list
```

For example:

#### \$esxcli equallogic param list

Name	Value	Max	Min	Description			
TotalSessions	512	1024	64	Max number of sessions per host.			
VolumeSessions	6	12	1	Max number of sessions per volume.			
MemberSessions	2	4	1	Max number of sessions per member per volume.			
MinAdapterSpeed	1000	10000	10	Minimum adapter speed for iSCSI multipathing.			

### **Listing Statistics**

To view statistics, use the following ESX CLI command syntax:

esxcli equallogic stat {detail | summary} [--device=<device>] [--path]

The following options can be used:

- The device parameter allows filtering to display just stats for one device.
- The path parameter will cause stats to be reported for each path.
- The detail parameter will cause detailed statistics to be reported instead of summary statistics.

For example:

#### \$ esxcli equallogic stat summary

DeviceId	VolumeName	PathCount	Reads	Writes	KBRead	KBWritten
6090A088F0DEBAD3AFDE24050000E054	esx5vm4	4	334	0	1	0
6090A088F0DEFACBDCDDA40000060F7	vss-control	2	123	0	0	0
6090A088F0DEAAD1AFDEE404000000A3	esx5vm2	4	343	0	1	0
6090A088F0DE6A89E0DD24030000D0CC	olu4clustervol1	4	343	0	1	0
6090A088F0DE9ABFAFDEA40400007008	esx5datastore	4	15275	409	3861733	204
6090A088F0DE9AD2AFDE04050000B055	esx5vm3	4	352	0	1	0
6090A088F0DE8A8BE0DD440300000019	olu4clustervol2	4	352	0	1	0
6090A088F06EF47A50E194040000808D	esx5vm1-2011-07-06-21:11:11.1.1	4	352	0	1	0
6090A088F0DE5AD0AFDEC40400007065	esx5vm1	4	361	0	1	0
6090A088F0DE6AD4AFDE44050000B0B1	esx5vm5	4	361	0	1	0

#### **Listing Adapters**

To view adapters, use the following ESX CLI command syntax:

esxcli equallogic adapters

For example:

#### \$ esxcli equallogic adapters

VMKernel: vmk1 Ip: 192.168.xxx.xx Status: Normal NIC: vmnic1 Speed: 1000 MAC: 00:1e:c9:b5:04:75 HBA: vmhba33 Vendor: VMware:iSCSI Software Adapter

VMKernel: vmk2 Ip: 192.168.xxx.xx Status: Normal NIC: vmnic2 Speed: 1000 MAC: 00:1b:21:23:61:00 HBA: vmhba33 Vendor: VMware:iSCSI Software Adapter

#### **Listing Sessions**

To list sessions, use the following ESX CLI command syntax:

esxcli equallogic sessions

#### For example:

#### sesxcli equallogic sessions

VolumeName	SrcIp	TgtIp		
esx5datastore	192.168.XXX.61	192.168.XX.212		
esx5datastore	192.168.XXX.62	192.168.XX.221		
esx5datastore	192.168.XXX.62	192.168.XX.211		
esx5datastore	192.168.XXX.61	192.168.XX.222		
esx5vm1	192.168.XXX.62	192.168.XX.222		
esx5vm1	192.168.XXX.61	192.168.XX.221		
esx5vm1	192.168.XXX.61	192.168.XX.212		
esx5vm1	192.168.XXX.62	192.168.XX.211		
esx5vm2	192.168.XXX.61	192.168.XX.221		
esx5vm2	192.168.XXX.62	192.168.XX.211		
esx5vm2	192.168.XXX.61	192.168.XX.222		
esx5vm2	192.168.XXX.61	192.168.XX.212		
esx5vm3	192.168.XXX.61	192.168.XX.212		
esx5vm3	192.168.XXX.62	192.168.XX.211		
esx5vm3	192.168.XXX.61	192.168.XX.222		
esx5vm3	192.168.XXX.61	192.168.XX.222		
esx5vm4	192.168.XXX.61	192.168.XX.221		
esx5vm4	192.168.XXX.61	192.168.XX.222		
esx5vm4	192.168.XXX.62	192.168.XX.212		
esx5vm4	192.168.XXX.62	192.168.XX.221		
esx5vm5	192.168.XXX.62	192.168.XX.211		
esx5vm5	192.168.XXX.61	192.168.XX.221		
esx5vm5	192.168.XXX.61	192.168.XX.212		
esx5vm5	192.168.XXX.62	192.168.XX.222		

## **Setting Configuration Values**

To configure the EqualLogic MEM, use the following ESX CLI command syntax:

esxcli equallogic param set --name="parameter\_name" --value="parameter\_value"

For example:

```
\ esxcli equallogic param set -n=VolumeSessions -v=3
```

## **EqualLogic MEM Configuration Using Host Profiles**

In vSphere 5.0, Host Profiles are extended to support third party providers. The EqualLogic MEM contains such a host profile provider, that allows management of some MEM configuration parameters through the Host Profile framework. Support Host Profile operations include:

- Extract current MEM configuration from a host
- Edit the configuration settings in an existing host profile
- Check compliance of a host against a host profile
- Apply a host profile to one or more hosts

See the vSphere Host Profiles documentation available from VMware for more information about using Host Profiles.

# 4 Troubleshooting

This chapter discusses topics relating to troubleshooting the Dell EqualLogic MEM.

## Log Files

Table 7 shows the log file used by the EqualLogic MEM.

Log File Name	Description
/var/log/equallogic/ehcmd.log	Contains EHCMD log messages for ESX and ESXi
/var/log/vmkernel.log	Includes PSP log messages (ESX)

Table 7: Log Files
--------------------

Error messages are also sent to syslog.

To produce a dump of the details of the current MPIO configuration to a file, use the following command from the ESX CLI service console:

/usr/sbin/ehcmcli -d -o <filename>

## **Troubleshooting Common Issues**

Table 8 identifies common issues for the Dell EqualLogic MEM.

Problem	Possible Cause/Solution
Cannot install the MEM bundle	<ul> <li>The VIB was unzipped before installation</li> <li>The VIB was not first copied to the ESXi</li> </ul>
iSCSI logins cannot be seen from any vmknics	Do not bind vmknics to the iSCSI initiator. See Software iSCSI Configuration Requirements on page 5.
iSCSI logins cannot be seen from all vmknics	Volume access is not properly set for all vmknics to login. <b>Note:</b> Broadcom iSCSI offload uses a different IQN for each port.
Array limits of iSCSI sessions exceeded	Session limits on ESX server need to be lowered, using esxcli equallogic param set -n totalsessions. See Setting Configuration Values on page 18.
Logins from Broadcom NIC with iSCSI offload cannot be seen	The Broadcom iSCSI offload does not support jumbo frames. vmknic and vswitch MTU must be set to 1500.
Do not see the expected number of sessions for Broadcom NIC with iSCSI offload	The Broadcom iSCSI offload has a low limit on iSCSI sessions (64 or 128). In addition, the EHCM will leave two empty slots so additional iSCSI targets can be discovered.
esxcli equallogic commands are not rec- ognized	The hostd daemon was not restarted after the plugin installation.

Table 8: Troubleshooting the Dell EqualLogic MEM

## **A** Sample Configuration Commands

This appendix provides examples of using the setup.pl script to configure networking for multipathing.

# Configuring a 4-Port Nic Using the VMware Software iSCSI Initiator

```
$./setup.pl --server=192.168.XXX.130
--configure --ips=192.168.XXX.131,192.168.XXX.132,192.168.XXX.133,192.168.XXX.134
--nics=vmnic2,vmnic3,vmnic4,vmnic5 --enableswiscsi --nohwiscsi
Configuring networking for iSCSI multipathing:
      vSwitch = vSwitchISCSI
     mtu = 1500
      nics = vmnic2 vmnic3 vmnic4 vmnic5
      ips = 192.168.xxx.131 192.168.xxx.132 192.168.xxx.133 192.168.xxx.134
      netmask = 255.255.255.0
      vmkernel = iSCSI
      enableswiscsi = 1
Creating vSwitch vSwitchISCSI.
Setting vSwitch MTU to 1500.
Creating portgroup iSCSI0 on vSwitch vSwitchISCSI.
Assigning IP address 192.168.XXX.131 to iSCSIO.
Creating portgroup iSCSI1 on vSwitch vSwitchISCSI.
Assigning IP address 192.168.XXX.132 to iSCSI1.
Creating portgroup iSCSI2 on vSwitch vSwitchISCSI.
Assigning IP address 192.168.XXX.133 to iSCSI2.
Creating portgroup iSCSI3 on vSwitch vSwitchISCSI.
Assigning IP address 192.168.XXX.134 to iSCSI3.
Creating new bridge.
Adding uplink vmnic2 to vSwitchISCSI.
Adding uplink vmnic3 to vSwitchISCSI.
Adding uplink vmnic4 to vSwitchISCSI.
Adding uplink vmnic5 to vSwitchISCSI.
Setting new uplinks for vSwitchISCSI.
Setting uplink for iSCSIO to vmnic2.
```

Setting uplink for iSCSI1 to vmnic3. Setting uplink for iSCSI2 to vmnic4. Setting uplink for iSCSI3 to vmnic5. Enabling SW initiator. Enabled SW initiator. Bound vmk0 to vmhba35. Bound vmk1 to vmhba35. Bound vmk4 to vmhba35. Configuration finished.

#### Resulting configuration:

\$ esxcfg-vswitch -1 --server 192.168.XXX.130 --username root --password <secret>

Switch Name	Num Ports	Used Po:	rts	Configu	red Ports	MTU	Uplinks
vSwitch0	128	3		128		1500	vmnic0
PortGroup Name		VLAN ID	Used Po:	rts	Uplinks		
VM Network		0	0		vmnic0		
Service Console		0	1		vmnic0		
Switch Name	Num Ports	Used Po:	rts	Configu	red Ports	MTU	Uplinks
vSwitchISCSI	128	9		128		1500 .	vmnic2,vmnic3,
vSwitchISCSI	128	9		128		1500 ,	vmnic2,vmnic3, vmnic4, vmnic5
vSwitchISCSI PortGroup Name	128	9 VLAN ID	Used Po:	128 rts	Uplinks	1500 -	vmnic2,vmnic3, vmnic4, vmnic5
vSwitchISCSI PortGroup Name iSCSI3	128	9 VLAN ID 0	Used Po: 1	128 rts	Uplinks vmnic5	1500 -	vmnic2,vmnic3, vmnic4, vmnic5
vSwitchISCSI PortGroup Name iSCSI3 iSCSI2	128	9 VLAN ID 0 0	Used Po: 1 1	128 rts	Uplinks vmnic5 vmnic4	1500	vmnic2,vmnic3, vmnic4, vmnic5
vSwitchISCSI PortGroup Name iSCSI3 iSCSI2 iSCSI1	128	9 VLAN ID 0 0 0	Used Pos 1 1 1	128 rts	Uplinks vmnic5 vmnic4 vmnic3	1500	vmnic2,vmnic3, vmnic4, vmnic5

# Configuring a Two-Port Broadcom Enabled For iSCSI Offload

```
$ ./setup.pl --server=192.168.XXX.160 --con-
figureips=192.168.XXX.161,192.168.XXX.162 --nics=vmnic4,vmnic5
```

Configuring networking for iSCSI multipathing: vSwitch = vSwitchISCSI mtu = 1500 nics = vmnic4 vmnic5

ips = 192.168.XXX.161 192.168.XXX.162 netmask = 255.255.255.0vmkernel = iSCSI Creating vSwitch vSwitchISCSI. Setting vSwitch MTU to 1500. Creating portgroup iSCSI0 on vSwitch vSwitchISCSI. Assigning IP address 192.168.XXX.161 to iSCSIO. Creating portgroup iSCSI1 on vSwitch vSwitchISCSI. Assigning IP address 192.168.XXX.162 to iSCSI1. Creating new bridge. Adding uplink vmnic4 to vSwitchISCSI. Adding uplink vmnic5 to vSwitchISCSI. Setting new uplinks for vSwitchISCSI. Setting uplink for iSCSI0 to vmnic4. Setting uplink for iSCSI1 to vmnic5. Bound vmk0 to vmhba34. Bound vmk1 to vmhba35. Configuration finished.

#### Resulting configuration:

#### \$ esxcfg-vswitch -1 --server 192.168.XXX.160 --username root --password <secret>

Switch Name	Num Ports	Used Po:	rts	Configu	red Ports	MTU	Uplinks
vSwitch0	128	3		128		1500	vmnic0
PortGroup Name		VLAN ID	Used Por	rts	Uplinks		
VM Network		0	0		vmnic0		
Service Console		0	1		vmnic0		
Switch Name	Num Ports	Used Po:	rts	Configu	red Ports	MTU	Uplinks
vSwitchISCSI	128	5		128		1500	vmnic4,vmnic5
PortGroup Name		VLAN ID	Used Por	rts	Uplinks		
iSCSI1		0	1		vmnic5		
iSCSI0		0	1		vmnic4		

# **B** Technical Support and Customer Service

Dell provides several online and telephone-based support and service options. Availability varies by country and product, and some services might not be available in your area.

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- 1. Visit <u>support.dell.com</u> or the Dell support URL specified in information provided with the Dell product.
- 2. Select your locale. Use the locale menu or click on the link that specifies your country or region.
- 3. Select the required service. Click the "Contact Us" link, or select the Dell support service from the list of services provided.
- 4. Choose your preferred method of contacting Dell support, such as e-mail or telephone.

## **Online Services**

You can learn about Dell products and services using the following procedure:

- 1. Visit <u>www.dell.com</u> (or the URL specified in any Dell product information).
- 2. Use the locale menu or click on the link that specifies your country or region.

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